

Acceptable Use Policy (AUP)

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Acceptable Use Policy (AUP) for GoLeads

Effective Date: 10.12.2024

At GoLeads, we are committed to fostering a safe and productive environment for all users. This Acceptable Use Policy outlines the rules and guidelines governing the use of our platform. By using GoLeads, you agree to comply with this policy. Violation of these terms may result in account suspension, termination, or legal action.

1. Purpose of the Policy

1.1 The Acceptable Use Policy (AUP) is designed to protect GoLeads, its users, and the integrity of its platform.

1.2 This policy applies to all users, including individuals, businesses, and other entities accessing or using GoLeads.

2. Prohibited Activities

Users of GoLeads may not engage in any of the following activities:

2.1 Illegal Activities

- Using the platform to upload, share, or distribute content that violates any applicable laws or regulations.
- Engaging in fraudulent activities or using the platform to facilitate fraud.

2.2 Intellectual Property Violations

- Uploading, sharing, or using leads or data that infringe on third-party intellectual property rights, including copyrights, trademarks, or trade secrets.

2.3 Abusive Behavior

- Harassing, threatening, or abusing other users or GoLeads employees.
- Sending unsolicited or unauthorized commercial communications (e.g., spam).

2.4 Data Misuse

- Uploading inaccurate, false, or malicious lead data.
- Attempting to access, collect, or share personal or confidential data of other users without authorization.

2.5 Harmful Activities

- Uploading or sharing viruses, malware, or other harmful content.
 - Attempting to hack, disrupt, or compromise the security of GoLeads or its associated systems.
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3. User Responsibilities

3.1 Data Accuracy: Users must ensure that all uploaded data is accurate, lawful, and complies with GoLeads' standards.

3.2 Account Security: Users are responsible for maintaining the confidentiality of their account credentials and for all activities conducted under their account.

3.3 Compliance: Users must comply with all applicable laws, this AUP, and GoLeads' Terms and Conditions.

4. Platform-Specific Restrictions

4.1 Lead Data

- Users must not upload sensitive personal data (e.g., Social Security Numbers, financial data) without explicit consent.
- Users are responsible for obtaining all necessary permissions to share or use uploaded data.

4.2 Credits and Features

- Credits earned or purchased on GoLeads must be used in accordance with our policies and cannot be resold, transferred, or exchanged outside the platform.
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5. Monitoring and Enforcement

5.1 Monitoring

- GoLeads reserves the right to monitor user activities to ensure compliance with this AUP. However, we respect user privacy and will act in accordance with our Privacy Policy.

5.2 Enforcement

- Violations of this policy may result in:
 - Suspension or termination of user accounts.
 - Removal of prohibited content.
 - Legal action, if applicable.

5.3 Reporting Violations

- Users are encouraged to report any violations of this policy to support@goleads.me.
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6. Limitations of Liability

6.1 GoLeads is not responsible for any content uploaded by users, including its accuracy, legality, or compliance with this AUP.

6.2 Users assume full responsibility for their actions and any consequences arising from violations of this policy.

7. Policy Updates

7.1 GoLeads reserves the right to update this Acceptable Use Policy at any time.

7.2 Changes will be effective upon posting, and users will be notified of significant updates.

8. Contact Information

If you have any questions or concerns about this policy, please contact us:

- **Email:** support@goleads.me
 - **Phone:** +380665832642
 - **Address:** Kyiv, Ukraine, Tyrasploska 47 street, office 1
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By using GoLeads, you acknowledge and agree to this Acceptable Use Policy.
Non-compliance with this policy may result in consequences, as outlined above.